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PATENT
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NO. 2001P12193 US

A #4
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Punjabi
Serial No.: 09/900,267
Filed: July 6, 2001
Title: SELF-LEARNING INTELLIGENT
CALL ROUTING GATEKEEPER
Group Art Unit: 2645
Examiner: Hashem

CERTIFICATE OF FACSIMILE TRANSMISSION

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By: 
Jeanette L. Taplin

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Arlington, VA 22313-1450

Dear Sir:

In response to the Official Action mailed March 12, 2004, please enter the following Amendment:

Amendments to the claims begin on the following page.

Remarks begin on page 5.